
4N969 Old LaFox Road Unit E
St. Charles, IL 60175
Phone (630) 377-7766 Fax (812) 537-9149

Thanks for choosing Direct Push Analytical Corp. to assist with your recent project needs. Please take a moment to complete this questionnaire, which is an integral part of our commitment to Continuous Improvement. Your input is valued and as a result of your returning this questionnaire (via email or fax), your name will be entered in our quarterly drawing for a pair of tickets to a concert or sporting event of your choice or a gift certificate/check in the amount of \$100. This survey is administered to the field staff as well as the person to whom the invoice is sent, since each person brings valuable insight to our company. Comments will remain confidential to others should you request it.

Name (Required for Drawing) Company

Enter Project Name/City Start Date End Date Do you want your comments to remain confidential?

The level of responsiveness (ie: telephone service/initial contact/ability to meet scheduling needs) Select Rating

Comments or Suggestions for Improvement :

The level of knowledge of the Direct Push Analytical Representative. Select Rating

Comments or Suggestions for Improvement :

The overall quality of service of Direct Push Analytical Select Rating

Comments or Suggestions for Improvement :

Direct Push Analytical in terms of value for money Select Rating

Comments or Suggestions for Improvement :

The appearance of the Direct Push Analytical Representative Select Rating

Comments or Suggestions for Improvement :

The appearance of Direct Push Analytical's tooling and/or equipment Select Rating

Comments or Suggestions for Improvement :

Customer Survey, Page 2

Was the Direct Push Representative Professional? Select

Was the Direct Push Representative on time? Select

Was the Direct Push Representative friendly and accomodating? Select

Did the Direct Push Representative leave the site in as good or better condition than when found? Select

What do you like most about our service?

What do you like least about our service?

Do you have any other suggestions for improving our service?

Would you mind writing a brief testimonial about our level of service and/or our level of professionalism? (For possible use in promotional materials. Include herein or attach seperately)

Would you recommend Direct Push Analytical to others?

Please Select an Option

If rating is below a 7, please explain:

Want to share us with your co-workers or others in the industry? Please enter names in the boxes to the right.

Name/Company

Phone

Name/Company

Phone

Thanks again for your time in completing this survey, your input is valued. Should you have any questions or additional comments which you would rather discuss, please contact me toll free at (877) 372-1937.

Sincerely,



Bryan J. Kinzer, President